

Can you help?

Would you consider paying your Lottery Membership by Standing Order? If so please could you contact the Lottery Office and we will send you a Standing Order Form.

There is a choice of paying monthly, quarterly, half-yearly or yearly.

Paying by Standing Order reduces our postage and administration costs which would be a great help in maximising the money we can raise for the hospices.

Other ways you could help would be to take another lottery number, introduce a friend to the Lottery, or sell scratchcards or tickets at events.

If you can help in any way please call us on 01252 728411

Teddies

We are very soon going to introduce our new Limited Edition Bear for 2010.

The Bears are available to any of our members who pay an annual membership of £52 directly to the Lottery Office.

This will be our fourth Bear. Our bears have definitely become a collectable item with our members. We are glad so many of our bears have gone to good homes.

By paying your membership annually it cuts down our administration costs and allows us to pass on more money to the hospices.



Christmas Cards

If you have not bought your Christmas Cards yet then why not support the hospices by buying their cards.

Both Phyllis Tuckwell Hospice and CHASE hospice care for children have a lovely range of Christmas Cards. The profits for these go directly to the relevant hospice helping them to raise the funds required to provide the care in our community.

For details as to where you can purchase the Christmas Cards contact Phyllis Tuckwell Hospice on **01252 729400** or visit the website www.pth.org.uk and for CHASE hospice care for children: **01483 454213** or www.chasecare.org.uk.

CHASE is also providing special email Christmas Cards on their website.

DIARY OF EVENTS THIS CHRISTMAS

Phyllis Tuckwell Hospice

Christmas Fayre

Day Hospice
5th December 10am to 2.30pm

Santa Fun Run

Aldershot
Queens Avenue Playing Field Aldershot
6th December 11am

Santa Fun Run

Guildford – Stoke Park
13th December 12pm

Light up a Life

Phyllis Tuckwell Hospice
7th December 6.30pm

Music at Christmas

St Andrews Church, Farnham
17th December 7pm

For further information contact **01252 729466** or visit www.pth.org.uk

CHASE hospice care for children

Christmas Fair

Warren House, Kingston
20th November 9.30am to 3.30pm

Choral Society Concert

St Mary's Church Horsham
5th December 7pm

Golden Hog – Hogs Back Road Race

50th Year of the Hogs Back Road Race
13th December 9.30am

Surrey Life CHASE Carol Concert

Holy Trinity Church, Guildford
15th December 7pm

For further information contact **01483 454213** or www.chasecare.org.uk



Tuckwell CHASE Lottery – Members Newsletter Winter 2009

Christmas Draw 2009

Your Chance to Win £1500

21st December 2009

Christmas is approaching fast and we are pleased to announce that Tuckwell CHASE Lottery will again be offering you the chance to win a top prize of £1500 in our Christmas Draw. In addition to the top prize there are other prizes of £500, £250, £50 and £25 to be won.

The support of our members for our Christmas Draw will really help our founding hospices have a great Christmas and to continue providing their much needed services within our community. Every ticket that you can buy, or sell to a friend or colleague, will be greatly appreciated.

Tickets cost £1 each and all sold tickets should be returned to the Lottery Office by the 18th December. **Winners will be notified by post.**

Should you wish extra tickets then please phone the Lottery Office on 01252 728411 and we will be happy to send you some more.

Thank you for your continued support of the lottery – we very much appreciate it.

Susan Wade – Lottery Director

Scratch cards for Special Events

Scratch cards give you another opportunity to support the lottery and hospices in a fun way. Scratch cards are available through various outlets in our community, from Phyllis Tuckwell shops and from the Lottery Office. You can win up to **£1000** instantly.

For a list of stockists visit the Lottery website www.tclottery.org.uk or call the Lottery Office

If you have a Christmas or Special event coming up then why not support us by using Scratch Cards as table favours or gifts. Your guests or employees could have the chance to win a major prize whilst at the same time you are supporting your local hospices. Scratch cards also make ideal Stocking Fillers.

Scratch cards are fun and offer the chance for an immediate win. To place an order please see enclosed leaflet or call the Lottery Office on 01252 728411.

Players must be 16 years or over



Lottery Gift Certificates

May just be the answer for your gift dilemma.

So simple to order – and you do not need to leave the house to brave the Christmas rush!!

You can order using the enclosed leaflet, on our website www.tclottery.org.uk or alternatively call the Lottery Office on **01252 728411**.

The recipient of your gift could win a top prize of £1000 or any of the other prizes.

It is an ideal gift to support your local hospices. A gift that keeps on caring.



New Coffee Shop Opens

Of great excitement at the Hospice is the new coffee shop, situated in the main ward sitting room.

It is a long-awaited facility and has already proven to be very popular with patients, relatives and staff. It is open from 10am to 4pm weekdays with a plan to open weekends in the not too distant future.

We are also waiting for a new hot drinks machine and snack vending machine that will be very welcome when the coffee shop is closed. Of course, staff are always happy to make tea and coffee for visitors, but quite often people like to get this for themselves so it is great that we can now offer better facilities 24 hours a day.



Making a difference...

In 2003, Jean was diagnosed with breast cancer in her right breast. She had the lump and her lymph node removed followed by a course of radiotherapy. A year and a half later, a mammogram showed another primary tumour in the opposite breast. This time they removed the lump and the lymph gland, but sadly the cancer had already spread into her ribs and spine. The shocking news was delivered a few days before her 40th wedding anniversary with husband Lance, then aged 58. She had two daughters, Georgina and Rachel, then aged 28 and 30. Rachel was four months pregnant and Jean's prognosis was that she may not meet her first grandchild.

"Jean had incredible foresight and immediately contacted Phyllis Tuckwell Hospice. She was determined to see her grandchild born and she knew that she would need all the help she could get," remembers Lance.

Jean underwent aggressive chemotherapy and the doctors from the Hospice helped her acquire some expensive and little

known anti-sickness drugs. They also appointed a counsellor to visit regularly. They organized access to benefits from the government to contribute to the cost of cleaners to come in once a week, and they helped her apply for a disabled parking badge. The Hospice's support and guidance made this time more bearable for Jean and her family. Two weeks after her chemotherapy, Jean held her first grandchild just 45 minutes after he was born.

The cancer was still spreading slowly through her bones, causing her an increasing amount of pain. A little under two years later, Jean fractured a hip and it became clear that the cancer was beginning to weaken her bones. It was at this time that Georgina got engaged. Again, Jean had a reason to fight as she was determined to be there for her daughter's wedding. When her other hip broke shortly after Georgina's news, her mobility was severely reduced.

The Hospice was fundamental in providing pain relief and emotional support. Three months later, Jean's collar bone snapped and she asked the hospital to transfer her immediately to the Hospice. This was soon followed by a failure of her kidneys, and Lance and the girls were told to prepare for the worst. However, the Hospice's quick thinking got Jean to the hospital in time for two blood transfusions and she began to pull through.

But the cancer continued to spread. Jean was sporadically in and out of the Hospice in response to her condition and preference. They offered her exceptional clinical care and relaxing complementary therapies as well as emotional, social and financial support from Patient and Family Services.

"The Hospice staff were an alternative family, who loved her and nursed her as if she was their own mother, sister or friend," says Lance.

When her back broke and she went in to the Hospice a few months before Georgina's wedding, the Hospice pulled out all the stops to get her to the ceremony. Georgina brought in her wedding dress for the nurses and patients to see. The Hospice arranged a suitable wheelchair, they set up a web cam so she could see Georgina and the bridesmaids getting ready and the lovely nurse who did her hair and makeup came in on her day off. She made it! She saw Georgina get married.

"They made Mummy's and my dreams come true that day. She looked fabulous and she made it to the last dance!" says Georgie.

"The Hospice helped seek out the right treatments and drugs for Jean and made her feel special and very loved at a time when the hardest part of the battle was the mental struggle," remembers Lance. "They treated her as a real person, not just someone with cancer or someone who was going to die. Their aim was to help her get the most out of the time she had left and make her as comfortable as possible. They welcomed us as a family (including a potty training toddler!) and whenever we had questions they were patiently and honestly answered. They laughed with us and listened to us. We would never have had this kind of treatment from a hospital as they simply don't have the time."

Jean was a brave, beautiful, kind and generous person and she sadly died on 8th September 2008. She is greatly missed by her family and friends, and by everyone who knew her at Phyllis Tuckwell Hospice.



Jake's story

The circumstances that Jake and his family – Mum Karen, Dad Scott and older brother Daniel face together as a family are about as tough as they can get because Jake is suffering from a rare condition that will shorten his life.

Jake appeared perfectly healthy until he was 9 months old but then his development seemed to slow down. Karen said they didn't take a lot of notice as all children develop differently. "We never imagined anything was wrong. We were so pleased when Jake arrived because Daniel had club-foot and we thought – thank goodness, Jake is OK."

Jake continued to fall behind and eventually he was referred for tests which revealed he had a condition called Fucosidosis which prevents food being broken down properly and as such harmful elements remain in the body causing progressive damage to cells and organs.

As more damage is done, symptoms start to appear. There is no treatment and no cure.

Paediatricians have given him a life expectancy of five and although Karen firmly believes they have longer with him, she says they take every day as it comes.

Jake's illness has affected them massively as a family. Daniel his older brother has also been through a lot, Karen explains.

Karen was initially reluctant to use the CHASE service because she was not doing well in accepting what was happening to Jake. Once she found the courage to go through the doors at Christopher's which proved to be a turning point for her. Like other parents she admitted she got really scared leaving her son in case something happened when she was not there.

But now the family use the CHASE service regularly and cannot praise it highly enough – the care team members know and understand Jake's needs.

"Christopher's, is just out of this world. Jake can do what he likes, he can roam around, no one says no and he is not restricted like he has to be at home and at school. It has made such a difference to our family – knowing we can come here and knowing I don't have to worry about anything when we are here. It's wonderful."

Karen Glover – Jake's Mum



Celebrity makeover for teens at children's hospice

Glamour was the theme of the day, as Ashes to Ashes actress, Keeley Hawes organised a special makeover day and photo shoot for seven teenage girls supported by CHASE hospice care for children.

Beyonce, Katie Price and Britney were just some of the looks the girls were going for as they were pampered by some of the beauty industry's top experts including celebrity hairdresser, Ken O'Rourke and Ten Years Younger's beauty expert, Lisa Eldridge.

Keeley who is currently the Face of No. 7 and has supported CHASE for five years with her husband, Matthew MacFadyen said: "Today has been brilliant. It has only taken a day of our time, but has created memories that last a lifetime for everyone taking part. You look around and all you see is smiles. Everyone here has had such a fun time having their turn being a celebrity for the day."

The teenage girls enjoyed having their nails, makeup and hair done and were given framed photos as a memento of the day. To their delight they also left with goodie bags from No.17 and Topshop and their Mums were treated to goodie bags from No.7.

Robyn, Mum to Beth, 14 said: "I am so proud of Beth she looks beautiful. This is the first time she has ever had a makeover like this. She has worked really hard this year at school, and has even been elected Head Girl for next term. She definitely deserves to be pampered like this."

